



**FINANCIAL
PRODUCTS
DISTRIBUTORS
NETWORK**

NJ CLIENT DESK 2.0

Launch Presentation

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Why Client Desk 2.0?

The challenges of having two separate systems - EWA & Client Desk

Investor:

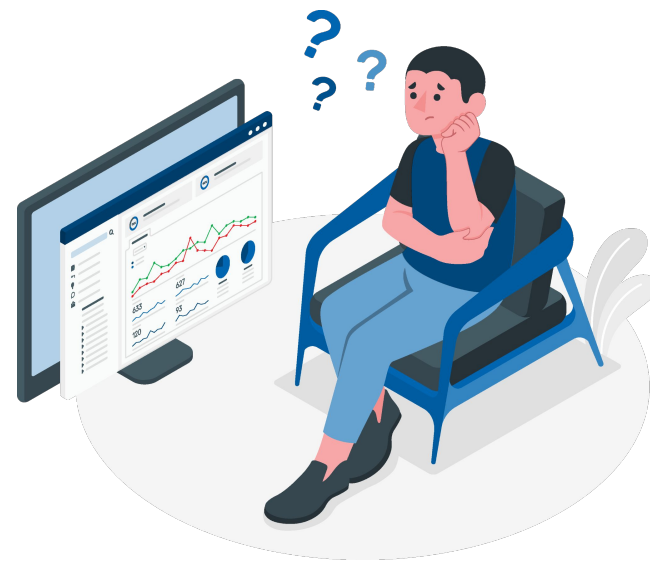
- Different experiences on different platforms
- Difference in scope of reports and features
- Investor without EWA /EMF did not have access to EWA platform

Partner:

- Not extending the Transaction option (EWA) to Clients
- Difficulty in migrating CD users to EWA

NJ:

- Easy maintenance of investor desks



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CD 2.0 - The Big Takeaways

Clients:

- Uniform Experience across EWA and CD 2.0
- Access to all reports /items

Partner:

- Transaction option removed
- Common and Consistent Mapping of Investors
- Sync of all data

Technology:

- Similar experience on both EWA and CD 2.0



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The Key Changes...

Login & Access

- Login credentials of old CD to continue on new CD 2.0
- Investors without EWA to get CD 2.0

Look & Feel

- Similar design to EWA but with colour variations
- Improvements done on EWA, available on CD 2.0

CD 2.0 Menu

- All major missing reports and utilities are part of CD 2.0 and also EWA



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The Key Changes...

Partner Access

- Yes. CD 2.0 access just like EWA & existing CD
- Partner to view CD 2.0 of investor whose Group is not created

Group Management

- CD Group Management and EWA Mapping modules are merged
- Group creation flow to remain primary flow with concept of Parent - Child introduced

Family Needs

- To be consistent on both EWA & CD 2.0 - on lines of EWA
- Migration of old CD FN to new CD 2.0 and EWA



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The Key Changes...

New Items On EWA /CD 2.0

- MF - Portfolio exposure (Scrip /Sector /Credit Rating exposures)
- NJ Rec. Portfolio Reports - Performance, Corpus Movement
- PMS/AIF Reports - Valuation, Performance, Corpus Movement

Non-NJ Entry

- Available on Partner Desk
- Entry modules not to be part of CD 2.0 for investors
- Existing data will continue to be available for investors



* Additional new features are under development and will be available at a later stage

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Summary - EWA Vs. CD 2.0 Vs. Existing CD (old)

Modules	EWA	CD 2.0	Old CD
Look & Feel	Similar		Different
Investor Mapping (Parent - Child)	Common		Independent
Family Needs	Common		Independent
Reports Scope	Common*		Independent
Transact Option	Yes	No	No
View for Non-EWA Investors	No	Yes	Yes
Access to Desk	Continue	After Launch & Migration	Continue temporary
Mobile App Access	Yes	Yes	Yes
Group Management (Existing)	Common After Launch & Migration		Stop After Launch
Partner EWA Mapping PIT	Not Required After Launch		NA
Non-NJ Data Entry	Common - Available from PD		Only from CD

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The Migration

We will migrate existing CD Groups to CD 2.0 with Parent-Child Mapping

Universe

- Existing Client Desk Groups created
- Only investors with PAN

We had to check for

- Who can be the Parent Investor?
- If there is any cross-mapping of investors in Group and EWA Mapping
- PAN is available

Support

- Seamless Auto-migration for a large universe
- Cooling off period with no authorisation required for any mapping /unmapping request



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The Migration

Groups - Parent Identification

How are we identifying Parent investor?

- Single Investor
- Single Investor mapped as Parent in EWA and falling in the Group
- Unique Investor with exact match with the name of Group

If Parent not identified

- Partner can go to Group Management > Select Missing Parent > Identify Parent in Group.
- Once done, NJ CD 2.0 access will start in some time.



The Migration

Successful Migration (~81%):

Scenario	Impact /Logic	Vol.
Single Investor Groups	Access to CD 2.0 available	~ 73%
Group with Parent Identified (Multiple Investors)	Common view on CD 2.0 and EWA In EWA, earlier unmapped investors, if any, will start showing.	~ 8%
Minor Investors	Minor investors will be seen in the CD 2.0	NA

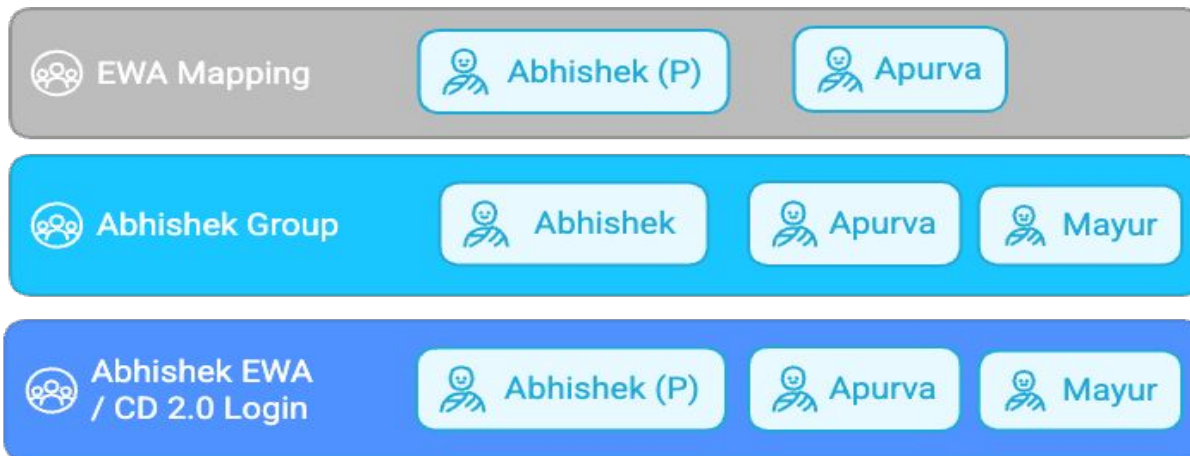
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The Migration

Successful Migration - Impact

Parent Identified

- Investors already mapped in existing Client Desk Group but mapping on EWA not done, will be mapped.



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The Migration

Migration not done

Scenario	Reason /Example	Action by Partner	Vol.
Parent Not Identified	Name match - either None or more than 1 name matches	Identify Parent Investor TAT = In ~2 Hours	~ 15%

Note: # Existing EWA View and CD Access will continue as it is.
 # No authorisation required for mapping /unmapping during cooling off period

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The Migration

Family Needs

- The idea is to have consistent view of FN across EWA & CD 2.0
- If needs are created only in one desk, then the same will get reflected on both EWA and CD 2.0 as it is.
- Eg. If FN is created on EWA, we will ignore any FN created on CD.
- Will migrate CD Family Needs data with mapping if no EWA Family Needs data is there.

Family Needs Exceptions

- If FN created in both EWA and CD, we will not migrate any data and FN as per EWA will continue



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The Migration

What we doing

- We will start migration from Saturday onwards. It will take around 2-3 days for major of migration to be executed for Partners
- During Migration (from Saturday onwards) will stop...
 - New Group Creation and Mapping Requests
 - EWA Mapping PIT Requests
 - AUM Transfer
 - Family Neds Creation on CD from PD
- Permanent
 - EWA Mapping PIT
 - Family Needs Creation from PD



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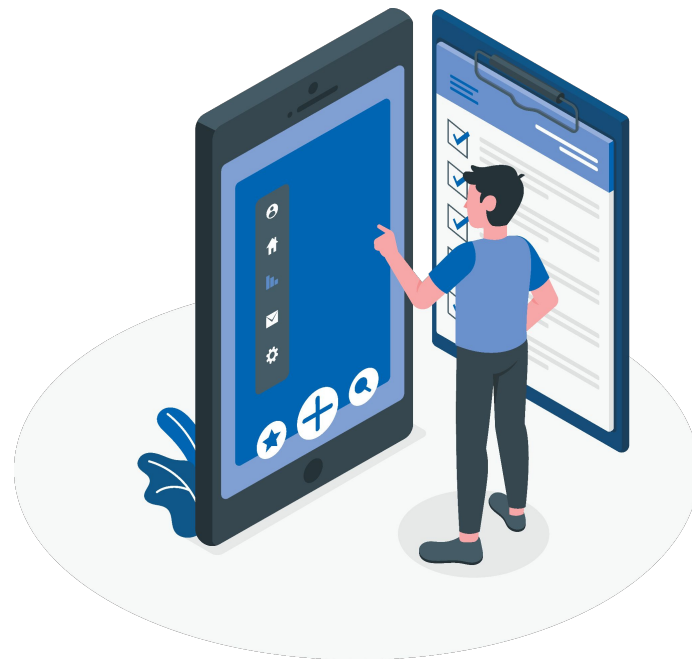
Post Migration / Launch

Client Access

- No impact on existing CD. To continue as it is.
- Access available from NJ CD 2.0 from website
- EWA / CD 2.0 investors view may get updated. More investors may be visible on EWA.
- Alert message on existing CD with link to CD 2.0 (if migration is successful). This option will also be available on CD Mobile app.

Partner View to CD

- Existing CD to continue. CD 2.0 option to be available.
- Separate access for investor view of CD 2.0 without any mapping (will include investors without PAN) for easy reference.



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Post Migration / Launch

Partner Admin

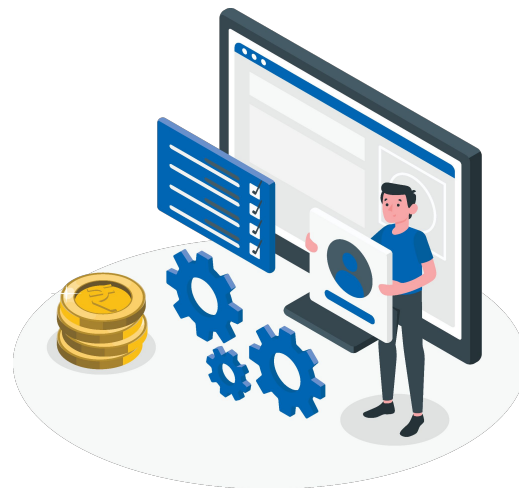
- Group Management module updated (with mapping effect)
- Old Group Management will not be available. No new CD (old) to be created.
- Cooling period for Authorisation from Parent | Child
- Any gaps /missing groups can be managed by Partner via utility

Family Needs

- Old CD Family Needs modules will be disabled.
- New Family Need to be created from EWA/ CD 2.0 FN module only

Communication

- New CD 2.0 in place of old CD links
- Centralised communications to be sent to all investors /groups
- Parent Investor email /mobile to be used for Group level communications



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SCREENSHOTS

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cdesk.njwealth.in/cdesk/login



Hi,

Welcome to NJ Client Desk

The all new NJ Clinet Desk is a comprehensive online desk to view and track you investment/Portfolio.

- ✓ New user experience
- ✓ Comprehensive Report
- ✓ New Tools feature

Login to NJ Client Desk

Login ID

Enter your Login ID



Password

Enter your Password



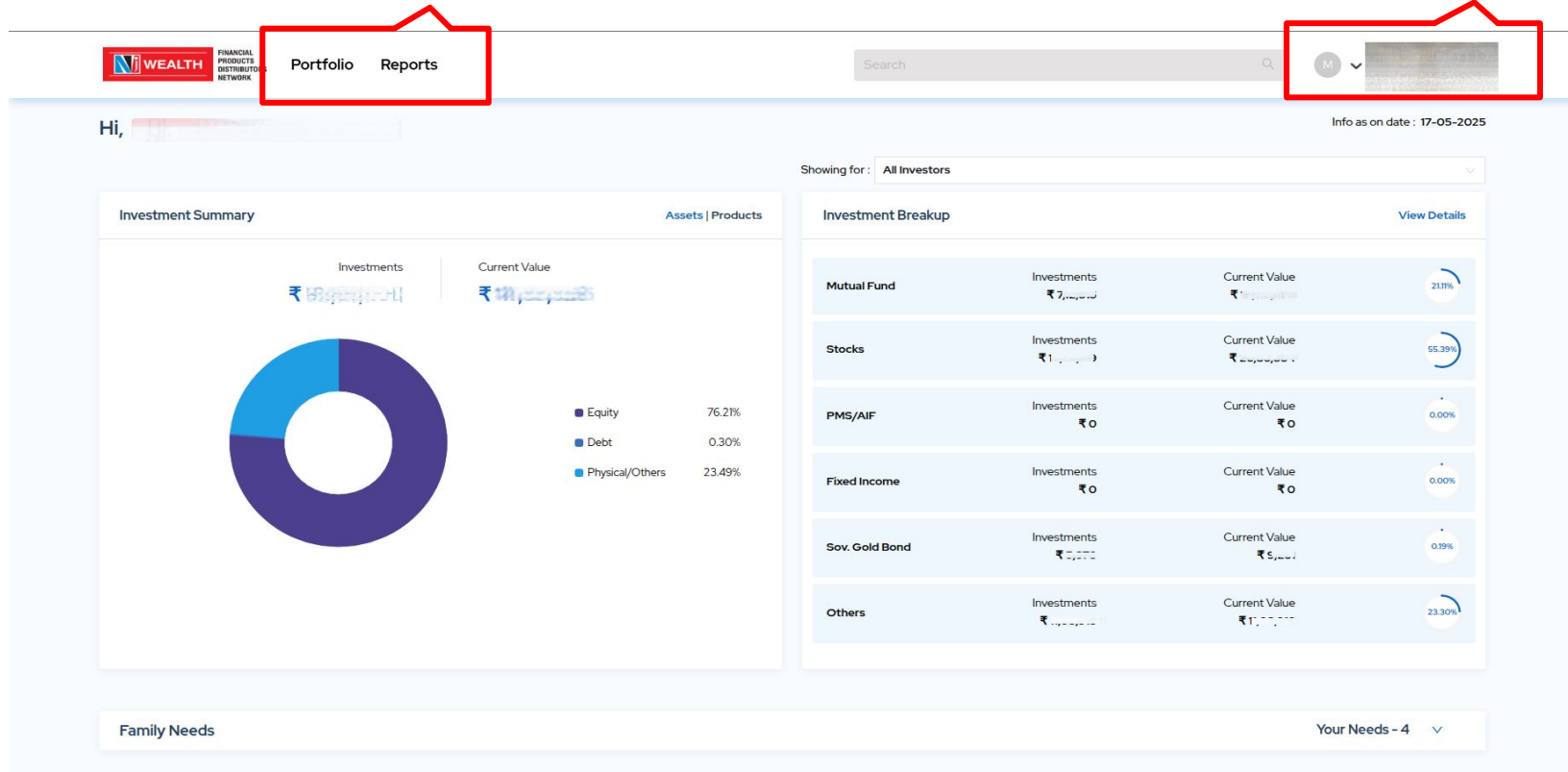
LOGIN

[Forgot Password ?](#) / [Forgot Login ID ?](#)

Download NJ Client Desk App



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Home > Reports > Mutual Fund > Current Holdings

Mutual Fund Current Holdings Report

All

SIP

FILTER

Scheme Wise Summary

As on Date: 25-12-2024

☐ Show Chart ☐ Excel ☐ Email

Investment Amount

₹

Current Value

₹

Unrealised Gain / Loss

₹

Investor : All

Sr. No.	Scheme	Type	Sub Type	No. Of Unit	Inv. Amt. (₹)	Div. Reinv. (₹)	Current Value (₹)	Unrealised Gain / Loss (₹)	Annualized Return (%)	Abs. Return (%)	%Holding	Tenure
1	Canara Robeco ELSS Tax Saver - Gr	Equity	ELSS	79	.39	0.00	.06	.67	17.86	49.82	16.62	LT
2	DSP Liquidity Fund - Regular Plan - Gr	Debt	Liquid	71	.70	0.00	.77	.07	5.91	22.23	0.34	LT
3	Edelweiss Mid Cap Fund - Regular Gr	Equity	Mid Cap	23	.99	0.00	.99	.00	11.27	1.64	5.88	ST
4	HDFC Small Cap Fund - Gr	Equity	Small Cap	01	.02	0.00	.78	.24	-8.55	-1.24	5.65	ST
5	HSBC Liquid Fund - Gr	Debt	Liquid	17	.93	0.00	.48	.55	5.91	22.25	0.00	LT
6	Invesco India Contra Fund - Gr	Equity	Contra	21	.90	0.00	3.17	.27	34.83	50.97	0.29	LT
7	Invesco India Liquid Fund - Gr	Debt	Liquid	36	.67	0.00	.07	.40	5.92	22.29	0.06	LT
8	Kotak ELSS Tax Saver Fund - Gr	Equity	ELSS	73	.85	0.00	.58	.73	21.52	77.05	21.43	LT
9	Kotak Smallcap Fund - Gr	Equity	Small Cap	10	1.01	0.00	1.41	.60	-11.00	-1.60	5.66	ST
10	Motilal Oswal ELSS Tax Saver Fund - Gr	Equity	ELSS	39	.03	0.00	.25	.22	33.79	131.18	32.64	LT
11	Nippon India Growth Fund - Gr	Equity	Mid Cap	32	.99	0.00	.92	.07	-3.28	-0.48	5.76	ST
12	Tata Mid Cap Growth Fund - Gr	Equity	Mid Cap	32	.00	0.00	3.51	.49	-12.56	-1.82	5.66	ST
Grand Total				4	.48	0.00	.99	3.51	24.01	50.03	100.00	

Weighted Avg. Ann. Return : 24.01% | Weighted Avg. Abs. Return : 50.03% | Unrealised Gain / (Loss) : ₹

Current Value Of Your Total Investment is ₹

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View Client's Investment

View : ☒ Client Desk ☐ NJ PMS Desk ☐ E-Wealth ☐ Client Desk 2.0 ☐ Investors - without CD 2.0 login

Location :

Employee :

Group * :

Note: If you are not able to view Group Names in GROUP Selection , kindly clear your browser's Cache & Cookies and then refresh the page.Inconvenience is regretted !

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Existing Group Mngt. Module Continues. Migration Report Added + Parent-Child Concept update.

Group Management

Manage Group

Map / Unmap Accounts

Manage Login Detail

Merge Accounts

Group Detail

CD 2.0 Migration Report

CD 2.0 Migration Report

Location :

Hi

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Di

Di

Employee :

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Ar

Ar

Type :

☐ Converted ☒ Not Converted

Status :

☒ Parent Not Found ☐ Cross Group Mapping ☐ Multi-Parent

☐ PAN Not Available ☐ AUM Transfer Request Pending ☐ Others

Group :

Enter atleast 3 digits/chars for filtration

A f

A f

Aa

Aa

Apply

Reset

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You can easily see cases where migration is not successful.
 On client, one can directly go to the Group / further information.

Status :

☒ Parent Not Found
 ☐ Cross Group Mapping
 ☐ Multi-Parent

☐ PAN Not Available
 ☐ AUM Transfer Request Pending
 ☐ Others

Enter atleast 3 digits/chars for filtration

Group :

Mayur 29 August 2012

Apply Reset

Sr. No.	Location	Partner/Employee	Group Name	Investor Count	Migration Status	Migration Remark	Suggested Action	Investors Without PAN	Request Status
1	Zone 1	online mgmt	Mayur 29 August 2012	15	Not Converted	Parent Not Found	Update Parent in Group	13	-

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Select Group with Missing Parents - Select Investor as Parent. Update Relationship.

Group Management

Manage Group

Map / Unmap Accounts

Manage Login Detail

Merge Accounts

Group Detail

CD 2.0 Migration Report

Add / Edit Mapping Request

Action :
☐ Add
 ☒ Edit

Account Mapping

To

Location :

-- Select Location --

Employee :

-- Select Employee --

Group * :

Mayur 29 August 2012

Apply

Reset

Note : Account mapping with group would be reflected within 24 hours after authorized by Account.

To Group : Mayur 29 August 2012

Sr. No.	Account Name	Account PAN	Available for Mapping	Reason	Mobile No.	Email ID	Mark As Parent	Relation	Remove
1		A	Yes	-		Select Email ID	<input checked="" type="radio"/>	Select Relationship	X
2		-	No	PAN not available. PAN is mandatory for mapping.	-	-	<input type="radio"/>	Select Relationship	X
3	Dummy1	OOOOO1234O	Yes	-	-	-	<input type="radio"/>	Select Relationship	X

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Group Management

Manage GroupMap / Unmap AccountsManage Login DetailMerge AccountsGroup DetailCD 2.0 Migration Report

Group Detail

FilterExportColumns

Filter

Location :

He
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Group Status :

☒ Existing

☐ Requested to Create

☐ Requested To Delete

☐ Deleted

Group * :

AC
AK
AK
AK

Employee :

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A

Conditions :

☒ All

☐ Having Login Detail

☐ Not Having Login Detail

☐ Not Having Any Accounts

Apply

Print

Close

Group details will show the Groups with the Parent Investor identified.

Group Management

Manage Group

Map / Unmap Accounts


Manage Login Detail


Merge Accounts


Group Detail

CD 2.0 Migration Report

Group Detail

Filter 

Export 

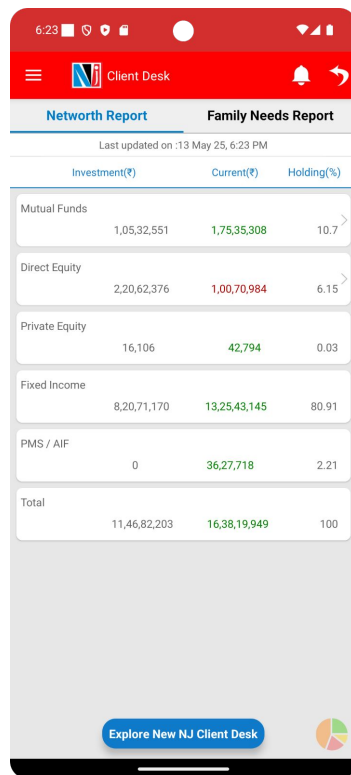
Columns 

Group Detail

Sr No	Group Name	Relationship Handler	Mobile	Email	Parent Account	Parent PAN	No. Of Child	Group Status
1	<input type="text"/>	a <input type="text"/>	91 <input type="text"/>	<input type="text"/> @gmail.com	-	-	-	Existing
2	<input type="text"/>	al <input type="text"/>	98 <input type="text"/>	<input type="text"/> .in				Existing

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Mobile App Notification:



6:23 [status icons]

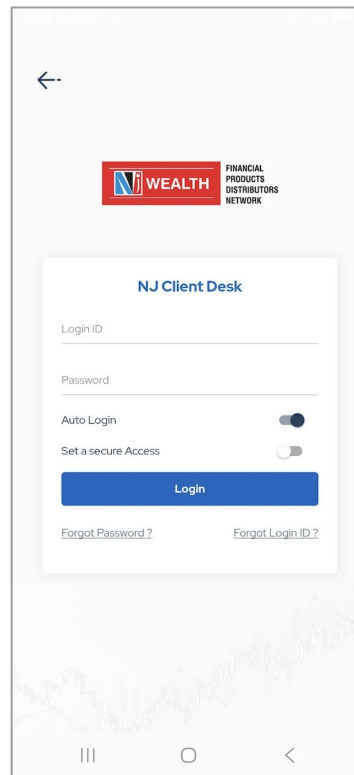
Client Desk [notification icon] [share icon]

Networth Report **Family Needs Report**


Last updated on : 13 May 25, 6:23 PM

	Investment(₹)	Current(₹)	Holding(%)
Mutual Funds	1,05,32,551	1,75,35,308	10.7
Direct Equity	2,20,62,376	1,00,70,984	6.15
Private Equity	16,106	42,794	0.03
Fixed Income	8,20,71,170	13,25,43,145	80.91
PMS / AIF	0	36,27,718	2.21
Total	11,46,82,203	16,38,19,949	100

Explore New NJ Client Desk [chart icon]



←

 **WEALTH** FINANCIAL PRODUCTS DISTRIBUTORS NETWORK

NJ Client Desk

Login ID _____

Password _____

Auto Login ☒

Set a secure Access ☐

Login

[Forgot Password ?](#) [Forgot Login ID ?](#)

||| ○ <

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Non-NJ Entry Module:

NJ Recommended MF Portfolio ▾ Client Services ▾

Client Servicing

View Client Investments

EWA Family Needs Report **NEW**

DE Portfolio Comparison Tool

Portfolio Review Utility

Portfolio Review Report MIS

Non NJ Portfolio Review MIS

Non NJ Investment Entry Utility ▾

Direct Equity

Bank FD

Company FD

BONDS

Debenture

Post Scheme

PPF

Real estate

Bullion

Private Equity

Private Debt

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